

Terms and Conditions

Our special events' packages are hosted by Sarai Enterprises, LLC ("Sarai Events") and payment transactions are handled by our third party vendors (Stripe, PayPal, Square and Wix). All payments and deposits are non-refundable. Changes to the reservation are subject to Sarai Events terms and conditions, the host hotel and our venues' policies. To confirm a room assignment, the required registration deposit per person based on occupancy is required to secure your room. Package deposits are subject to change without notice. Payment plans are available with the minimum monthly payment of \$100 required with all final payments paid by **May 10th, 2022**.

All deposits and payments are non-refundable.

Hotel Policies: The hotel is a smoke-free environment. To learn more about the hotel's policies, including parking and facilities, contact them directly. The reservation does not include parking or other hotel amenities not listed. Guests can inquire about the cost and availability of these amenities, incidentals, and services directly with the hotel.

Attorney's Fees: The parties agree that in the event of any disputes relating to or arising out of this contract, if Sarai Enterprises, LLC is the successful party, will be entitled to recover reasonable attorney and expert witness expenses, costs, and pre- and post-judgment interest in any arbitration or court proceeding.

Liability: Sarai Events and its affiliates do not assume any liability of any kind, whether in contract, tort, or otherwise, for these service providers' acts, omissions, or defaults, whether negligent or not, over whom we have no direct or indirect authority. In the event that liability cannot be avoided, it is limited to the value of the acquired package that would be sought from Sarai Enterprises, LLC. Sarai Events does not assume any duty in contract, tort, or otherwise for any harm, damage, loss, delay, additional expenditure, or inconvenience caused directly or indirectly by force majeure or any other occurrence beyond our control or not preventable by reasonable diligence on their part.

Waiver of Right to Chargeback: Clients waive all right to chargeback or disputes related to payments made willfully to Sarai Enterprises, LLC dba Sarai Events. If the client initiates a chargeback or a dispute, the client agrees to pay a fee of \$100 to the Service Provider or Sarai Enterprises, LLC dba Sarai Events (against whom the chargeback or dispute is filed), plus any legal fees, attorney fees, the outstanding balance of the invoice, any overdraft fees and penalties imposed by banking institutions, and all other legal relief.

Cancellation by the Client: Any cancellation by the client must be made in writing and forwarded to Sarai Enterprises, LLC. All payments are non-refundable, and the client forfeits them if they cancel. The client should consider purchasing travel cancellation insurance. If a customer

cancels their trip for any reason, whether voluntarily or as a result of Sarai Events, a hotel, or a service provider's actions, trip cancellation insurance is the only way to get reimbursed for non-refundable expenses.

Refusal of Service: Sarai Events and its affiliates, including the host hotel, reserve the right, in their sole discretion, to refuse service to any client at any time for any valid reason.

Effective Date of Communications: This contract, once signed by all parties below, constitutes the entire agreement between the parties and may only be amended or changed in writing by the client(s) and Sarai Enterprises, LLC dba Sarai Events. The undersigned expressly agree and warrant that they have the authority to sign and enter into this contract on behalf of the party for whom they are signing.

Payment Plans: Monthly payments are due on the 15th of each month. For the initial monthly payment, you will receive a Recurring Invoice. You have the option of accepting automatic or manual payments after receiving the invoice. Your room assignment will be delayed if you do not make your payments on time. If your payment is more than 5 days late, you will be charged a \$50 late fee. If the payment is not received within 30 days, the reservation is subject to be cancelled and no refunds will be given.

Payment Options: Payment in full or monthly installments are required on the 15th of each month. All final payments must be received by **May 10th, 2022**. After submitting this form, you will receive an invoice within 24-48 hours with instructions on how to submit any outstanding payments. Please check your email for a confirmation email from us once the registration deposit has been submitted. Please check your spam/junk folder if it isn't in your inbox. We don't want you to miss out on essential information!

Thank you for choosing Sarai Events, a division of Sarai Enterprises, LLC, Partners & Affiliates to host your event.